



Department of Justice

Dispute Settlement Centre of Victoria

4/456 Lonsdale St
GPO Box 4113
Melbourne Vic 3001
Telephone: 9603 8370
Facsimile: 9603 8355
Free Call: 1800 658 528
dscv@justice.vic.gov.au
DX210463

9 January 2006

Mr R. Van Zuylecom
Treasurer, MRAA
2 Haystack Place
VIEW BANK VIC 3084

Our Ref: A57/2006: Ray Campagna
Your Ref:

Dear Mr Van Zuylecom

The Dispute Settlement Centre is a program of the Department of Justice that has been set up to provide a mediation service and advice on conflict resolution to the Victorian community. This service is confidential, voluntary and free of charge.

We have been contacted by Mr Codognotto seeking assistance in resolving an issue of concern between you. Although we have been initially contacted by Mr Codognotto, we are not acting on anyone's behalf and we remain entirely neutral in the matter.

Mr Codognotto has asked us to write to you and invite you to meet with them at a mediation organised by our Centre. At the mediation our experienced mediators would assist you to work towards an agreement that is acceptable to everyone.

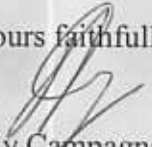
Although we have spoken to Mr Codognotto, we would also like to hear from you about your concerns. Calls to the Centre are confidential, and can be an opportunity to:

- Discuss matters with our trained staff,
- Obtain advice on conflict resolution
- Receive printed information on a range of topics, and
- Think about mediation as a way to resolve things

We have enclosed a brochure about our services for your information. We would welcome the opportunity to talk to you.

To assist us, could you please quote the reference number A57/2006 when you phone on 9603 8370 or free call 1800 658 528 (country callers only).

Yours faithfully


Ray Campagna
Dispute Assessment Officer